FLACRON LEAD

FLACRON LEAD AGENT

Complete Legal Policies Package

Find It. Qualify It. Close It.

Platform	Flacron Lead Agent (FLA)
Owner / Provider	Flacron Enterprises LLC
Parent Website	www.flacronenterprises.com
Contact Email	contact@flacronenterprises.com
Business Address	410 E 95th St, Brooklyn, NY 11212, United States

Effective Date: October 18, 2026

This package is a comprehensive business legal template and should be reviewed by qualified counsel before public launch, especially for messaging, telemarketing, advertising, privacy, employment, financial, and international requirements.

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1. End User License Agreement (EULA)

This End User License Agreement ("EULA") governs your installation, access to, and use of Flacron Lead Agent ("FLA," the "Platform," or the "Software"), including its web applications, APIs, integrations, mobile experiences, AI features, revenue automation, Flacron Ads AI module, and related documentation and services provided by Flacron Enterprises LLC ("Flacron," "we," "us," or "our").

By creating an account, accepting an order, accessing the Platform, or using any Software functionality, you agree to this EULA. If you use FLA for an organization, you represent that you have authority to bind that organization.

1.1 License Grant

Subject to payment of applicable fees and continued compliance with this EULA and the Terms of Service, Flacron grants you a limited, revocable, non-exclusive, non-transferable, non-sublicensable right to access and use the Platform during the applicable subscription term for your internal business purposes and within purchased entitlements.

1.2 Authorized Users, Workspaces, and Service Accounts

You are responsible for all activity conducted through your workspace, users, connected mailboxes, ad accounts, service accounts, API keys, and credentials. You must assign access only to authorized personnel, maintain appropriate permissions, and promptly revoke access when no longer required.

1.3 Restrictions

- Do not reverse engineer, decompile, disassemble, circumvent security, or attempt to derive non-public source code except to the limited extent such restriction is prohibited by law.
- Do not resell, sublicense, lease, or provide access to FLA except through an expressly authorized reseller, white-label, agency, or enterprise arrangement.
- Do not use FLA to scrape, harvest, purchase, enrich, message, call, advertise to, or profile persons in violation of law, platform rules, provider licenses, privacy rights, contractual restrictions, or suppression requirements.
- Do not use unsupported browser automation, credential sharing, deceptive impersonation, malware, phishing, unlawful surveillance, discriminatory targeting, or abusive outreach.

- Do not bypass plan limits, rate limits, geographic restrictions, consent gates, suppression lists, deliverability controls, ad-budget caps, or approval requirements.

1.4 AI and Automation License Conditions

FLA may generate drafts, classifications, scores, forecasts, recommendations, creatives, audience suggestions, campaign plans, replies, proposals, and other AI-assisted outputs. AI is an assistive technology, not an independent legal, financial, advertising, employment, compliance, or sales authority. You must review high-impact outputs before use unless a narrowly defined, pre-approved automation policy expressly allows execution.

You remain responsible for the legality, accuracy, truthfulness, substantiation, recipient eligibility, offer terms, claims, pricing, targeting, and final content of communications and campaigns sent or published through your accounts.

1.5 Third-Party Components and Integrations

FLA may interoperate with third-party services such as email providers, calendars, lead-data providers, verification vendors, AI model providers, advertising networks, telecom carriers, CRM systems, e-signature providers, payment processors, analytics services, cloud providers, and messaging platforms. Your use of those services is also governed by their terms, permissions, fees, quotas, and policies. Flacron does not control third-party availability, eligibility, approval, or policy changes.

1.6 Ownership

Flacron and its licensors retain all rights in the Platform, software, workflows, interfaces, branding, documentation, system prompts, models or orchestration logic developed by Flacron, and related intellectual property. Except for the limited license above, no rights are transferred to you.

1.7 Customer Content

As between you and Flacron, you retain ownership of content, contact records, campaign materials, files, prompts, business data, and other information you submit, subject to third-party rights. You grant Flacron a worldwide, non-exclusive license to host, process, transmit, reproduce, transform, and display such content only as reasonably necessary to operate, secure, support, and improve the Services, comply with law, and fulfill your instructions, subject to the Privacy Policy and applicable agreements.

1.8 Updates, Changes, and Beta Features

FLA may be updated, modified, suspended, or replaced over time. Preview, beta, experimental, or early-access features may be incomplete, may change without notice, and may have

additional limitations. We do not guarantee that any roadmap feature or provider integration will become generally available.

1.9 Suspension and Termination

We may suspend or terminate access for material breach, nonpayment, fraud, security risk, unlawful conduct, provider-policy violations, abusive sending, excessive complaints, threatened platform integrity, or use that could expose Flacron or others to liability. Where reasonable, we will provide notice and an opportunity to cure, but immediate suspension may occur for urgent legal, security, compliance, or abuse risks.

1.10 Warranty Disclaimer

THE SOFTWARE AND SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE" TO THE MAXIMUM EXTENT PERMITTED BY LAW. FLACRON DISCLAIMS IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, AND ANY WARRANTY THAT THE PLATFORM WILL BE ERROR-FREE, UNINTERRUPTED, OR PRODUCE PARTICULAR SALES, REVENUE, DELIVERY, ADVERTISING, OR BUSINESS RESULTS.

2. Privacy Policy

This Privacy Policy explains how Flacron Enterprises LLC collects, uses, discloses, and protects personal information when individuals interact with Flacron Lead Agent, including websites, applications, APIs, workspaces, connected services, communications, advertising tools, and support channels.

2.1 Information We Collect

- Account and identity information, such as name, business email, organization, role, authentication information, and account settings.
- Billing and transaction information, such as plan, invoice status, payment references, subscription dates, add-ons, credits, and usage. Full payment card data is generally handled by our payment processor rather than stored by Flacron.
- Workspace and CRM data, including company records, contacts, leads, campaigns, opportunities, tasks, notes, messages, suppression records, consent metadata, meeting information, proposals, and customer lifecycle information.
- Connected-account data from services you authorize, such as Gmail, Microsoft 365, calendars, CRMs, ad networks, messaging platforms, and data providers, limited to the permissions granted and operational need.

- Communications content, including inbound and outbound emails, replies, drafts, attachments, SMS or WhatsApp content where enabled, chat messages, and support communications.
- Voice and call data where enabled, including numbers, call metadata, transcripts, summaries, dispositions, and recording references. Recording and transcription may require notice or consent under applicable law.
- Advertising and attribution data, including ad accounts, campaign settings, audiences, creatives, budgets, spend, conversion events, UTM parameters, lead forms, and downstream revenue outcomes.
- AI and automation data, including prompts, generated drafts, scores, classifications, confidence values, model and prompt versions, approval events, workflow actions, and audit logs.
- Usage, device, security, and log information, such as IP address, browser, device information, timestamps, feature usage, API calls, provider errors, cookies, and diagnostic events.
- Information from licensed or authorized public/business data sources used for B2B prospecting, enrichment, verification, or intelligence, subject to provider rights and applicable law.

2.2 How We Use Information

- Provide, secure, operate, maintain, and support the Platform.
- Authenticate users, enforce permissions, isolate tenants, detect abuse, and investigate security incidents.
- Power lead sourcing, enrichment, verification, scoring, segmentation, CRM, outreach workflows, inbox features, meeting scheduling, advertising, attribution, and reporting.
- Generate AI-assisted drafts, recommendations, classifications, summaries, forecasts, campaign plans, and workflow suggestions.
- Process subscriptions, invoices, credits, refunds, add-ons, usage, and service entitlements.
- Communicate service, security, billing, compliance, and support notices, and send marketing communications where permitted.
- Improve product performance and reliability using aggregated, de-identified, or otherwise lawfully processed information.
- Comply with legal obligations, enforce agreements, preserve suppression and consent records, and protect rights and safety.

2.3 Customer as Controller / Business; Flacron as Processor / Service Provider

For personal information that a customer uploads, imports, syncs, or directs FLA to process on its behalf, the customer generally determines the purposes and means of processing and is responsible for lawful collection, notice, consent or other legal basis, recipient eligibility, and instructions. Flacron acts as a processor or service provider to the extent required by applicable

law and contractual terms. For account administration, billing, security, fraud prevention, product operations, and our own business records, Flacron may act as an independent controller or business.

2.4 B2B Prospect and Outreach Data

FLA is designed for business-to-business workflows, but B2B contact information can still be personal information. Customers must use prospect data only where they have a lawful basis and must honor opt-outs, suppression records, provider restrictions, local marketing laws, and applicable privacy rights. FLA does not confer permission to contact any person merely because data is available through the Platform.

2.5 Messaging, Telecom, and Recording

Customers using SMS, WhatsApp, voice, call recording, or automated calling features are responsible for obtaining any legally required consent, honoring do-not-call and opt-out requirements, providing mandated disclosures, observing quiet hours, and complying with applicable telecommunications and recording laws. Flacron may require evidence of consent or disable features where legal or provider requirements are not satisfied.

2.6 Advertising and Audience Data

When a customer connects an advertising platform, FLA may process audience definitions, customer lists, conversion events, campaign data, and related performance information under the customer's instructions. Customers are responsible for lawful audience creation, custom-audience permissions, sensitive-category restrictions, platform policy compliance, required notices, and any consent needed for tracking or remarketing technologies.

2.7 AI Providers and Automated Processing

We may use third-party AI providers to process content and generate outputs. We select providers and configurations based on product requirements, security, commercial terms, and available controls. Customers should not submit information they are not authorized to process. Automated scores and recommendations are designed to support human business decisions and should not be used as the sole basis for decisions with legal or similarly significant effects on individuals.

2.8 How We Share Information

- Service providers and subprocessors that support hosting, AI, email, telecom, analytics, billing, customer support, security, data processing, and product operations.
- Connected third-party platforms when you direct us to transmit, synchronize, publish, send, or retrieve information.

- Professional advisers, auditors, insurers, financing parties, or acquirers subject to appropriate confidentiality or transaction safeguards.
- Government authorities, regulators, courts, or other parties when required by law or reasonably necessary to protect rights, safety, security, or prevent fraud and abuse.
- Other workspace users according to roles, permissions, assignments, and collaboration settings.

We do not sell personal information in the ordinary meaning of exchanging it for money. Certain advertising or analytics activities may constitute "sharing," "targeted advertising," or similar regulated activity under some laws; where applicable, we will provide required choices.

2.9 Data Retention

We retain information for as long as reasonably necessary to provide the Services, fulfill contracts, comply with legal obligations, resolve disputes, enforce agreements, maintain security and auditability, and preserve suppression, consent, unsubscribe, billing, and compliance evidence. Customer-configurable retention settings may apply to messages, recordings, visitor signals, AI drafts, and other content. Some records may remain in backups for a limited period after deletion.

2.10 Security

We use administrative, technical, and organizational safeguards designed to protect information, including access controls, tenant isolation, encryption in transit, encryption at rest where appropriate, managed secrets, logging, backups, and monitoring. No method of transmission or storage is completely secure, and we cannot guarantee absolute security.

2.11 International Transfers

Information may be processed in countries other than where you live. Where required, we use legally recognized transfer mechanisms and contractual protections. Customers remain responsible for verifying whether their use of FLA is lawful in each target jurisdiction.

2.12 Your Privacy Rights

Depending on your jurisdiction, you may have rights to request access, correction, deletion, portability, restriction, or objection; to opt out of certain sale, sharing, targeted advertising, or profiling; or to withdraw consent. Rights may be subject to legal exceptions and identity verification. Requests may be sent to contact@flacronenterprises.com.

2.13 Children

FLA is a business platform and is not directed to children. We do not knowingly offer accounts to children under 13, or a higher minimum age where local law requires. Customers must not use FLA to unlawfully target children or collect children's data.

2.14 Changes to this Privacy Policy

We may update this Privacy Policy periodically. Material changes will be communicated through the Platform, email, or another reasonable channel where required. Continued use after an effective update constitutes acceptance to the extent permitted by law.

3. Terms of Service

These Terms of Service ("Terms") govern access to and use of Flacron Lead Agent. The EULA, Privacy Policy, Cancellation & Refund Policy, Disclaimer, Cookies Policy, order forms, and any signed enterprise or data-processing agreement are incorporated by reference.

3.1 Eligibility and Authority

You must be legally capable of entering a binding contract and, if using the Services for an organization, authorized to bind that organization. You must provide accurate account and billing information and keep it current.

3.2 Customer Responsibilities

- Use FLA only for lawful business purposes and only with data, content, accounts, audiences, and recipients you are authorized to use.
- Maintain compliant privacy notices, consent records, lawful-basis records, opt-out methods, suppression lists, do-not-contact controls, and internal approval procedures.
- Comply with anti-spam, telemarketing, texting, privacy, advertising, consumer protection, recording, employment, discrimination, intellectual property, export, sanctions, and sector-specific laws that apply to your campaigns and markets.
- Comply with third-party provider terms, acceptable-use policies, developer policies, API restrictions, ad policies, telecom rules, and data-license limitations.
- Review AI-generated or automatically proposed content before use where required by law, your policies, or FLA controls.
- Protect credentials, API keys, OAuth connections, sending domains, mailboxes, ad accounts, phone numbers, and user access.

3.3 Messaging and Outreach Rules

You may not use FLA for spam, harassment, deceptive outreach, unlawful bulk messaging, or communications to suppressed or ineligible recipients. A verified email address or commercially available contact record does not by itself establish consent or a lawful basis to send a message. Unsubscribe, complaint, hard-bounce, and do-not-contact signals must be honored promptly.

FLA may pause or block sending when authentication fails, billing is suspended, complaint or bounce thresholds are exceeded, provider access is lost, suppression checks fail, or the activity presents elevated legal, deliverability, security, or platform-policy risk.

3.4 SMS, WhatsApp, Voice, and Call Recording

Where these channels are enabled, you are responsible for required prior consent, opt-out language, sender identification, registration, quiet hours, message templates, recording disclosures, and call-consent rules. You may not use FLA to place unlawful robocalls, spoof caller identity, evade carrier controls, or record communications without legally required notice or consent.

3.5 Advertising and Flacron Ads AI

Flacron Ads AI may help plan, create, launch, monitor, optimize, and attribute campaigns through supported advertising APIs. Availability depends on account eligibility, app review, provider permissions, geographic availability, and platform rules. You authorize FLA to act on connected ad accounts only within the permissions and budget controls you configure.

Ad spend is separate from FLA subscription and add-on fees. Unless expressly agreed otherwise, advertising networks bill you directly. Forecasts for impressions, leads, conversions, CPA, CPL, ROAS, pipeline, or revenue are estimates, not guarantees. You are responsible for advertising claims, disclosures, landing pages, offers, pricing, intellectual property rights, prohibited categories, audience eligibility, and applicable advertising laws.

3.6 Human Approval and Automation

FLA supports different autonomy modes. No new campaign should begin merely from silence or an expired notification unless you have previously enabled a specific supervised auto-start configuration and the Platform’s final authorization checks pass. Material changes to targeting, sender identity, message content, offers, budgets, or compliance settings may require reapproval.

Emergency stop, workspace pause, campaign pause, mailbox pause, suppression, unsubscribe, complaint, billing, and provider-policy blocks override automation. Critical actions such as custom pricing, contracts, refunds, legal responses, security responses, and other consequential commitments remain human-controlled unless a separate written policy expressly authorizes them.

3.7 Lead Data, Enrichment, and Verification

Lead-data credits and verification tools represent access to third-party data or processing events, not a guarantee that any record is accurate, current, deliverable, eligible for contact, or likely to convert. You must independently evaluate suitability and comply with provider licensing and applicable law. Verification may consume a billable event even when the result is invalid, risky, catch-all, unknown, or otherwise unusable if the provider charges for the check.

3.8 AI Outputs, Scores, and Forecasts

AI outputs may contain errors, omissions, outdated information, or inappropriate recommendations. Fit scores, intent scores, forecasts, attribution models, pipeline values, conversion estimates, and recommendations are decision-support tools only. They are not guarantees of customer interest, sales, revenue, ad performance, deliverability, legal compliance, or business outcome.

3.9 Customer Content and Intellectual Property

You represent that you have the rights and permissions necessary for content, lists, customer data, media, logos, trademarks, creatives, documents, testimonials, pricing, and other materials you provide. You must not instruct FLA to generate or distribute content that infringes third-party rights or makes deceptive, unsubstantiated, or unlawful claims.

3.10 Subscription Plans, Add-ons, and Usage

Paid subscriptions and add-ons may include limits on users, mailboxes, lead credits, verification events, AI processing, outbound email capacity, monitored accounts, messaging, voice minutes, API requests, published pages, or other resources. Plan limits, provider restrictions, fair-use controls, safety controls, and regional availability apply even where you purchase additional capacity.

Subscription/add-on fees, advertising spend, telecom charges, and internal lead/AI usage are separate categories. Purchasing usage capacity does not authorize activity that is otherwise blocked by law, provider policy, consent requirements, deliverability controls, or Platform safety rules.

3.11 Fees, Billing, Renewal, and Taxes

Unless otherwise stated, subscriptions automatically renew for the same billing interval until canceled. You authorize the applicable payment processor to charge recurring subscription fees, recurring add-ons, and authorized usage or overage charges. Prices may change on advance notice. Taxes, carrier charges, platform fees, data-provider charges, ad spend, and other pass-through costs may be additional where disclosed.

Upgrades may take effect immediately and may be prorated. Downgrades generally take effect at the next renewal date unless otherwise stated. Failure to pay may result in a grace period, read-only access, pause of new campaigns or paid provider actions, and eventual suspension.

3.12 Trials, Promotions, and Credits

Trials, coupons, promotional credits, free allowances, and partner offers may have separate conditions, expiration dates, eligibility requirements, and usage limits. Unless expressly stated, promotional value is non-transferable, non-refundable, and has no cash value.

3.13 Service Availability

We aim to provide reliable service, but availability can be affected by maintenance, outages, internet failures, model providers, data vendors, telecom carriers, advertising networks, email systems, cloud providers, platform-policy changes, or events outside our control. Any service level commitment applies only if stated in a signed agreement.

3.14 Suspension

We may restrict or suspend access to protect Flacron, customers, recipients, providers, or the public; respond to legal requests; prevent abuse; address payment failure; or investigate security, fraud, deliverability, data-license, or platform-policy concerns.

3.15 Indemnification

To the maximum extent permitted by law, you agree to defend, indemnify, and hold harmless Flacron Enterprises LLC and its affiliates, officers, employees, contractors, and agents from claims, losses, liabilities, damages, penalties, and reasonable costs arising from your content, campaigns, audiences, data, communications, advertising, telecom activity, connected accounts, breach of these Terms, violation of law, or infringement of third-party rights.

3.16 Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, FLACRON WILL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES; LOST PROFITS, REVENUE, SALES, GOODWILL, DATA, OR BUSINESS OPPORTUNITY; ADVERTISING SPEND; TELECOM FEES; PROVIDER CHARGES; OR LOSSES ARISING FROM FAILED DELIVERY, PLATFORM SUSPENSION, THIRD-PARTY SERVICES, AI OUTPUTS, OR CUSTOMER CAMPAIGNS. EXCEPT WHERE LAW PROHIBITS A LIMIT, FLACRON'S AGGREGATE LIABILITY ARISING FROM THE SERVICES WILL NOT EXCEED THE AMOUNTS YOU PAID TO FLACRON FOR THE AFFECTED SERVICES DURING THE 12 MONTHS BEFORE THE EVENT GIVING RISE TO THE CLAIM.

3.17 Governing Law; Dispute Resolution

These Terms are governed by the laws of the State of New York, without regard to conflict-of-law principles, unless another governing law is required by a signed agreement or non-waivable law. Before initiating formal proceedings, the parties agree to attempt in good faith to resolve disputes through written notice and informal negotiation for at least 30 days.

To the extent enforceable, disputes that cannot be resolved informally will be resolved by binding individual arbitration administered by a recognized arbitration provider under its applicable commercial rules, rather than by jury trial. Class or representative proceedings are waived to the extent permitted by law. A customer may opt out of this arbitration clause by sending written notice to contact@flacronenterprises.com within 30 days after first accepting these Terms. Claims eligible for small-claims court may be brought there.

3.18 Changes

We may update these Terms. Material changes will be communicated where required. If you do not agree to an update, you must stop using the Services and cancel before the change becomes effective, except where immediate changes are required by law, security, or provider obligations.

4. Cancellation & Refund Policy

4.1 Canceling a Subscription

You may cancel a self-service subscription through the billing or account interface made available in FLA, or by contacting support where self-service cancellation is unavailable. Cancellation stops future renewals but does not automatically refund amounts already charged. Unless otherwise stated, access continues through the end of the current paid billing period.

4.2 Monthly and Annual Plans

Monthly plans may be canceled before the next renewal to avoid the next monthly charge. Annual plans may be canceled to prevent the next annual renewal, but the unused portion of a current annual term is generally non-refundable except where required by law, a specific order form provides otherwise, or Flacron approves an exception.

4.3 Add-ons

Recurring add-ons renew until canceled and generally remain active through the paid period. One-time packs and consumed usage are generally non-refundable. Removing a seat, mailbox,

ad workspace, or other recurring add-on may take effect immediately or at the next billing period depending on the setting shown at purchase. Historical usage and audit records may be retained after cancellation.

4.4 Usage, Lead, Verification, AI, and Messaging Credits

Credits represent access to metered services and may be consumed once a billable provider event occurs. Invalid, risky, or non-converting results do not create a refund if the underlying provider charged for the event and the Platform delivered the requested processing. Duplicate charges caused solely by a confirmed FLA system error may be reversed or credited after review.

4.5 Advertising Spend and Telecom Charges

Advertising spend, telecom carrier fees, WhatsApp or Meta fees, phone-number charges, messaging delivery fees, e-signature fees, data-provider fees, and other third-party pass-through charges are generally outside Flacron subscription refunds and may be non-refundable under the third party's rules. FLA software cancellation does not necessarily cancel obligations you have directly with connected providers.

4.6 Implementation, Onboarding, and Managed Services

Implementation, onboarding, configuration, training, managed campaign services, custom development, data migration, and professional services may be subject to a separate statement of work. Fees for completed work, reserved capacity, or non-cancelable third-party commitments are non-refundable unless the applicable written agreement states otherwise.

4.7 Refund Requests

If you believe you were charged incorrectly, contact contact@flacronenterprises.com promptly with the workspace, invoice, amount, date, and reason. We may request information necessary to investigate. Approved refunds are returned through the original payment method where practical and may take additional time to appear depending on the payment provider.

4.8 Chargebacks

Before initiating a chargeback, please contact us so we can investigate. Fraudulent or abusive chargebacks may result in suspension. This does not limit any non-waivable consumer rights.

4.9 Failed Payments and Grace Period

If payment fails, we may provide a grace period. During or after that period, new campaigns, provider-dependent actions, advertising changes, telecom activity, and other paid features may

be paused while login, data export, or read-only access remains available as described in the Platform.

4.10 Data After Cancellation

After cancellation, customer data may remain available for a limited retention period before deletion or de-identification. Certain suppression, unsubscribe, consent, billing, fraud, security, and audit records may be retained longer when reasonably necessary for legal, compliance, or safety purposes. Export data before the retention period ends.

5. General Disclaimer

FLA is a software platform for revenue operations, sales engagement, CRM, business intelligence, advertising assistance, workflow automation, and related business functions. It does not provide legal, tax, financial, investment, accounting, employment, privacy, advertising-law, telemarketing, or other regulated professional advice.

5.1 No Guarantee of Leads, Sales, or Revenue

We do not guarantee lead volume, data accuracy, deliverability, response rate, meetings, qualified opportunities, ad impressions, conversion rate, pipeline, revenue, ROI, ROAS, profit, retention, or any other business result. Results depend on many factors outside Flacron's control, including your offer, market, audience, reputation, domain health, ad account, budget, data quality, pricing, product-market fit, competition, provider systems, and legal restrictions.

5.2 AI Disclaimer

AI-generated text, classifications, summaries, scores, audience suggestions, forecasts, creatives, recommendations, and proposed actions can be inaccurate, incomplete, biased, outdated, or unsuitable. Review outputs before relying on them. Do not treat AI output as verified fact solely because it appears confident or personalized.

5.3 Lead and Contact Data Disclaimer

Business and contact data may change rapidly. Verification reduces risk but does not prove ownership, consent, role, deliverability, current employment, or contact eligibility. Customers are responsible for final validation and lawful use.

5.4 Email Deliverability Disclaimer

Email delivery and inbox placement are controlled by mailbox providers, recipient systems, DNS configuration, sending reputation, authentication, content, complaint rates, and other factors. FLA cannot guarantee delivery or inbox placement and is not responsible for domain or mailbox restrictions caused by customer sending practices or third-party rules.

5.5 Advertising Disclaimer

Advertising forecasts and optimization recommendations are estimates based on available data and assumptions. Advertising platforms control auction outcomes, approvals, delivery, account restrictions, attribution, policy enforcement, and reported metrics. FLA does not guarantee that an ad will be approved, served, profitable, or attributed accurately.

5.6 Voice, SMS, and Messaging Disclaimer

Availability and delivery of phone, SMS, WhatsApp, and other messaging features depend on carriers, platform approvals, number registration, templates, consent, local laws, quiet hours, and provider systems. Customers are responsible for lawful use and required disclosures.

5.7 Third-Party Services

References to or integrations with third-party brands do not imply endorsement or partnership unless expressly stated. Third parties may change APIs, prices, access tiers, policies, features, or availability at any time. Flacron is not responsible for third-party acts or omissions.

5.8 Regulatory and Geographic Differences

Privacy, direct marketing, telemarketing, recording, advertising, consumer protection, employment, and data-broker laws vary by jurisdiction. Features available in one region may be restricted elsewhere. Customers must obtain appropriate legal advice before using FLA in regulated industries or jurisdictions.

6. Cookies Policy

This Cookies Policy explains how Flacron Enterprises LLC may use cookies and similar technologies in connection with Flacron Lead Agent websites and web applications.

6.1 What Cookies Are

Cookies are small text files stored on a browser or device. Similar technologies include local storage, pixels, SDKs, tags, and identifiers that help websites remember settings, maintain sessions, measure performance, and understand usage.

6.2 Categories We May Use

Category	Purpose
Strictly Necessary	Authentication, security, session continuity, fraud prevention, load balancing, consent settings, and core functionality. These cannot generally be disabled through our cookie preference tool.
Functional	Remember preferences such as language, workspace, display choices, and optional settings.
Analytics	Help us understand product and website usage, performance, errors, and feature adoption. Where required, these are used only with consent.
Advertising / Attribution	Measure campaigns, referrals, conversions, or remarketing where enabled. Where applicable, consent and opt-out choices are provided before non-essential tracking is activated.

6.3 Cookie Choices

Where required, you can use the cookie banner or preference center to accept, reject, or change non-essential cookie categories. You can also adjust browser settings, but blocking necessary cookies may prevent portions of the Platform from functioning.

6.4 Connected Platforms and Third-Party Tracking

Connected advertising, analytics, social, or embedded services may use their own cookies or identifiers subject to their privacy policies. If FLA implements conversion tags, remarketing pixels, or similar advertising technologies for a customer, the customer is responsible for ensuring that its own website notices, consent tools, and data-sharing disclosures are appropriate for the jurisdictions in which it operates.

6.5 Global Privacy Control and Opt-Out Signals

Where legally required and technically supported, we may recognize browser-based opt-out preference signals such as Global Privacy Control for applicable activities. Not all uses of cookies constitute sale, sharing, or targeted advertising under every law.

6.6 Changes

We may update this Cookies Policy when technologies, providers, or legal requirements change. The effective date will be updated when material revisions are published.

7. Publication & Compliance Checklist

Before public launch, Flacron should align these legal pages with the actual production configuration. The product specification itself requires provider permissions, human-approval safeguards, consent/opt-out controls, auditability, and separation of subscription/add-on fees from ad spend, telecom, and metered usage.

Area	Launch Requirement
Platform identity	Confirm the final public domain and dedicated support/privacy email for Flacron Lead Agent; replace parent-company-only references where desired.
Checkout	Display billing interval, renewal terms, cancellation method, refund rules, trial conversion terms, add-on renewal, taxes, and pass-through charges before purchase.
Messaging compliance	Implement sender identity, suppression, unsubscribe, complaint, bounce, quiet-hours, consent/lawful-basis fields, and geographic policy controls before enabling automated outreach.
SMS / WhatsApp / Voice	Verify registration, consent, template, carrier/platform, recording-disclosure, and jurisdiction requirements before release.
Advertising	Require connected eligible accounts, API permissions, budget caps, change approval rules, conversion tracking disclosures, and platform-specific policy checks.
AI governance	Keep evidence, prompt/model versions, confidence where relevant, user edits, approvals, and action audit history. Human review should remain mandatory for high-impact responses and commercial commitments.

Privacy	Publish a subprocessor list and, where applicable, a Data Processing Addendum. Configure retention schedules, access/export/deletion workflows, cookie consent, and privacy-request handling.
Security	Validate tenant isolation, role permissions, encryption, managed secrets, incident response, backups, logging, vulnerability management, and production data handling.
Data licensing	Confirm the contractual right to retrieve, enrich, display, export, and use data from each lead-data, verification, intent, and advertising provider.
Billing	Keep subscription/add-on fees, ad spend, telecom fees, provider pass-through charges, and internal credits distinct and auditable. Prevent duplicate usage charges on retries.
Claims	Do not claim certifications, compliance status, guaranteed deliverability, guaranteed revenue, guaranteed ad performance, or provider partnerships unless verified and approved.
Legal review	Have qualified counsel review launch jurisdictions, especially email outreach, TCPA/telemarketing, call recording, SMS, WhatsApp, data-broker rules, targeted advertising, employment-related profiling, and international privacy requirements.

Contact

Flacron Enterprises LLC
410 E 95th St, Brooklyn, NY 11212, United States
Website: www.flacronenterprises.com
Email: contact@flacronenterprises.com

These policies are intended as a comprehensive operational legal template. They are not a substitute for advice from an attorney familiar with the final product configuration, customer base, launch jurisdictions, messaging practices, advertising activities, and data providers.